

CANCELLATION POLICY

DANCE2INSPIRE

Last updated [13/08/2020]

Cancellations of private lessons are subject to the cancellation policy. Students may be charged a cancellation fee. Please take note of the following:

Notice periods

24 hours' notice of cancellation must be given on all private lessons otherwise the lesson must be paid for in full

Teachers may also incur a floor use payment for less than 24 hours' notice. There are always exceptional circumstances which will be given due consideration case by case.

Cancellation of classes

- Occasionally it is necessary to temporarily change classes or postpone it to a later date. Where this occurs Dance2inspire will try to notify parents either by social media, message, phone.
- We reserve the right to cancel any classes any time up to and including the date the class starts. Should this occur we will endeavour to give you as much notice as possible via the social media, message or phone and a credit note will be raised.

Teachers

Teachers are self-employed and rely on providing Teaching Services as their income. Short notice cancellations may result in loss of income if the teaching time slot cannot be filled by a substitute lesson of equal income, as well as incur a floor use payment. To protect teacher's livelihood the following policy is in place.

END OF POLICY